

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	415214
<015>	Study Area Name	SOUTHWESTERN BELL-KS
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Mary Henze
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	mh3376@att.com
Form Type		54.313 and 54.422

<010>	Study Area Code	415214
<015>	Study Area Name	SOUTHWESTERN BELL-KS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
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Yes

-- See attached worksheet --

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

<010>	Study Area Code	415214
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0.72
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0.94
<450>	Complaints per 1000 customers for mobile broadband	

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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
415214KS510 DescriptionSvcQualityCPNI.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	415214KS610.pdf

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-- See attached worksheet --

**(800) Operating Companies
Data Collection Form**

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<810>	Reporting Carrier	AT&T Kansas
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications, LLC

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

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<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

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<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 415214KS1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 415214KS1030.pdf

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://cpr.att.com/pdf/ks/0004-0004.pdf>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.

Not Applicable

<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

Not Applicable

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.

Not Applicable

<2024A> Round 2 Recipient of Incremental Support?

No

<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.

Name of Attached Document Listing
Required Information

<2025A> Round 2 Recipient of Incremental Support?

No

<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).

Name of Attached Document Listing
Required Information

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Not Applicable

(2005) Price Cap Carrier Additional Documentation**Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

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July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

Yes

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

12231233

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required InformationKS415214Price_Cap_Line_2018
Anchor Inst.xlsm

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

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Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: SOUTHWESTERN BELL-KS	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/20/2017
Printed name of Authorized Officer: Scott Mair	
Title or position of Authorized Officer: SVP Technology Planning & Engineering	
Telephone number of Authorized Officer: 2147571510 ext.	
Study Area Code of Reporting Carrier: 415214	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED – FOR PUBLIC DISCLOSURE

(200) Service Outage Voice Reporting Data Collection Form

REDACTED

FOR PUBLIC DISCLOSURE

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

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<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Almena		FR	26.0	0.0	1.6978	0.0	27.7
KS	Bird City		FR	26.0	0.0	1.6978	0.0	27.7
KS	Burns		FR	26.0	0.0	1.6978	0.0	27.7
KS	Florence		FR	26.0	0.0	1.6978	0.0	27.7
KS	Hamilton		FR	26.0	0.0	1.6978	0.0	27.7
KS	Hartford		FR	26.0	0.0	1.6978	0.0	27.7
KS	Jewell		FR	26.0	0.0	1.6978	0.0	27.7
KS	McDonald		FR	26.0	0.0	1.6978	0.0	27.7
KS	Pawnee Rock		FR	26.0	0.0	1.6978	0.0	27.7
KS	Protection		FR	26.0	0.0	1.6978	0.0	27.7
KS	Severy		FR	26.0	0.0	1.6978	0.0	27.7
KS	Andale		FR	26.0	0.0	1.6978	0.0	27.7
KS	Anthony		FR	26.0	0.0	1.6978	0.0	27.7
KS	Attica		FR	26.0	0.0	1.6978	0.0	27.7
KS	Atwood		FR	26.0	0.0	1.6978	0.0	27.7
KS	Blue Rapids		FR	26.0	0.0	1.6978	0.0	27.7
KS	Bucklin		FR	26.0	0.0	1.6978	0.0	27.7
KS	Caney		FR	26.0	0.0	1.6978	0.0	27.7
KS	Canton		FR	26.0	0.0	1.6978	0.0	27.7
KS	Cedar Vale		FR	26.0	0.0	1.6978	0.0	27.7
KS	Chapman		FR	26.0	0.0	1.6978	0.0	27.7

**(700) Price Offerings including Voice Rate Data
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<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Cherryvale		FR	26.0	0.0	1.6978	0.0	27.7
KS	Chetopa		FR	26.0	0.0	1.6978	0.0	27.7
KS	Coldwater		FR	26.0	0.0	1.6978	0.0	27.7
KS	Cotttnwd. Falls		FR	26.0	0.0	1.6978	0.0	27.7
KS	Douglass		FR	26.0	0.0	1.6978	0.0	27.7
KS	Erie		FR	26.0	0.0	1.6978	0.0	27.7
KS	Fowler		FR	26.0	0.0	1.6978	0.0	27.7
KS	Frankfort		FR	26.0	0.0	1.6978	0.0	27.7
KS	Greensburg		FR	26.0	0.0	1.6978	0.0	27.7
KS	Gypsum		FR	26.0	0.0	1.6978	0.0	27.7
KS	Halstead		FR	26.0	0.0	1.6978	0.0	27.7
KS	Hanover		FR	26.0	0.0	1.6978	0.0	27.7
KS	Harper		FR	26.0	0.0	1.6978	0.0	27.7
KS	Howard		FR	26.0	0.0	1.6978	0.0	27.7
KS	Hoxie		FR	26.0	0.0	1.6978	0.0	27.7
KS	Humboldt		FR	26.0	0.0	1.6978	0.0	27.7
KS	Kinsley		FR	26.0	0.0	1.6978	0.0	27.7
KS	LaCrosse		FR	26.0	0.0	1.6978	0.0	27.7
KS	Leon		FR	26.0	0.0	1.6978	0.0	27.7
KS	Lincoln		FR	26.0	0.0	1.6978	0.0	27.7
KS	Mankato		FR	26.0	0.0	1.6978	0.0	27.7

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	415214
<015>	Study Area Name	SOUTHWESTERN BELL-KS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Marquette		FR	26.0	0.0	1.6978	0.0	27.7
KS	Meade		FR	26.0	0.0	1.6978	0.0	27.7
KS	Medicine Lodge		FR	26.0	0.0	1.6978	0.0	27.7
KS	Minneapolis		FR	26.0	0.0	1.6978	0.0	27.7
KS	Minneola		FR	26.0	0.0	1.6978	0.0	27.7
KS	Moline		FR	26.0	0.0	1.6978	0.0	27.7
KS	Mount Hope		FR	26.0	0.0	1.6978	0.0	27.7
KS	Nickerson		FR	26.0	0.0	1.6978	0.0	27.7
KS	Norton		FR	26.0	0.0	1.6978	0.0	27.7
KS	Oberlin		FR	26.0	0.0	1.6978	0.0	27.7
KS	Peabody		FR	26.0	0.0	1.6978	0.0	27.7
KS	Plains		FR	26.0	0.0	1.6978	0.0	27.7
KS	Plainville		FR	26.0	0.0	1.6978	0.0	27.7
KS	Sedan-Peru		FR	26.0	0.0	1.6978	0.0	27.7
KS	Smith Center		FR	26.0	0.0	1.6978	0.0	27.7
KS	Solomon		FR	26.0	0.0	1.6978	0.0	27.7
KS	St. Francis		FR	26.0	0.0	1.6978	0.0	27.7
KS	St. Paul		FR	26.0	0.0	1.6978	0.0	27.7
KS	Stafford		FR	26.0	0.0	1.6978	0.0	27.7
KS	Stockton		FR	26.0	0.0	1.6978	0.0	27.7
KS	Sublette		FR	26.0	0.0	1.6978	0.0	27.7

(700) Price Offerings including Voice Rate Data
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<010>	Study Area Code	415214
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<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

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<702> Single State-wide Residential Local Service Charge

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Washington		FR	26.0	0.0	1.6978	0.0	27.7
KS	Williamsburg		FR	26.0	0.0	1.6978	0.0	27.7
KS	Yates Center		FR	26.0	0.0	1.6978	0.0	27.7
KS	Belleville		FR	26.0	0.0	1.6978	0.0	27.7
KS	Beloit		FR	26.0	0.0	1.6978	0.0	27.7
KS	Chase		FR	26.0	0.0	1.6978	0.0	27.7
KS	Cheney		FR	26.0	0.0	1.6978	0.0	27.7
KS	Clay Center		FR	26.0	0.0	1.6978	0.0	27.7
KS	Colby-Gem		FR	26.0	0.0	1.6978	0.0	27.7
KS	Concordia		FR	26.0	0.0	1.6978	0.0	27.7
KS	Ellsworth		FR	26.0	0.0	1.6978	0.0	27.7
KS	Eureka		FR	26.0	0.0	1.6978	0.0	27.7
KS	Goodland		FR	26.0	0.0	1.6978	0.0	27.7
KS	Grdn. Pln.		FR	26.0	0.0	1.6978	0.0	27.7
KS	Herington		FR	26.0	0.0	1.6978	0.0	27.7
KS	Iola		FR	26.0	0.0	1.6978	0.0	27.7
KS	Kingman		FR	26.0	0.0	1.6978	0.0	27.7
KS	Larned		FR	26.0	0.0	1.6978	0.0	27.7
KS	Lindsborg		FR	26.0	0.0	1.6978	0.0	27.7
KS	Lyons		FR	26.0	0.0	1.6978	0.0	27.7
KS	Marion		FR	26.0	0.0	1.6978	0.0	27.7

(700) Price Offerings including Voice Rate Data
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July 2013

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<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

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<702> Single State-wide Residential Local Service Charge

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Marysville		FR	26.0	0.0	1.6978	0.0	27.7
KS	Neodesha		FR	26.0	0.0	1.6978	0.0	27.7
KS	Oakley		FR	26.0	0.0	1.6978	0.0	27.7
KS	Phillipsburg		FR	26.0	0.0	1.6978	0.0	27.7
KS	Pratt		FR	26.0	0.0	1.6978	0.0	27.7
KS	Sabetha		FR	26.0	0.0	1.6978	0.0	27.7
KS	Scandia		FR	26.0	0.0	1.6978	0.0	27.7
KS	Scott City		FR	26.0	0.0	1.6978	0.0	27.7
KS	Seneca		FR	26.0	0.0	1.6978	0.0	27.7
KS	Tonganoxie		FR	26.0	0.0	1.6978	0.0	27.7
KS	Towanda		FR	26.0	0.0	1.6978	0.0	27.7
KS	Wellington		FR	26.0	0.0	1.6978	0.0	27.7
KS	Abilene		FR	26.0	0.0	1.6978	0.0	27.7
KS	Arkansas City		FR	26.0	0.0	1.6978	0.0	27.7
KS	Chanute		FR	26.0	0.0	1.6978	0.0	27.7
KS	Coffeyville		FR	26.0	0.0	1.6978	0.0	27.7
KS	Dodge City		FR	26.0	0.0	1.6978	0.0	27.7
KS	El Dorado		FR	26.0	0.0	1.6978	0.0	27.7
KS	Enterprise		FR	26.0	0.0	1.6978	0.0	27.7
KS	Fort Scott		FR	26.0	0.0	1.6978	0.0	27.7
KS	Great Bend		FR	26.0	0.0	1.6978	0.0	27.7

**(700) Price Offerings including Voice Rate Data
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July 2013

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<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

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<702> Single State-wide Residential Local Service Charge

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Hays		FR	26.0	0.0	1.6978	0.0	27.7
KS	Independence		FR	26.0	0.0	1.6978	0.0	27.7
KS	Liberal		FR	26.0	0.0	1.6978	0.0	27.7
KS	McPherson		FR	26.0	0.0	1.6978	0.0	27.7
KS	Newton		FR	26.0	0.0	1.6978	0.0	27.7
KS	Ottawa		FR	26.0	0.0	1.6978	0.0	27.7
KS	Paola		FR	26.0	0.0	1.6978	0.0	27.7
KS	Parsons		FR	26.0	0.0	1.6978	0.0	27.7
KS	Pittsburg		FR	26.0	0.0	1.6978	0.0	27.7
KS	Winfield		FR	26.0	0.0	1.6978	0.0	27.7
KS	DeSoto		FR	26.0	0.0	1.6978	0.0	27.7
KS	Emporia		FR	26.0	0.0	1.6978	0.0	27.7
KS	Eudora		FR	26.0	0.0	1.6978	0.0	27.7
KS	Garden City		FR	26.0	0.0	1.6978	0.0	27.7
KS	Hutchinson		FR	26.0	0.0	1.6978	0.0	27.7
KS	Lawrence		FR	26.0	0.0	1.6978	0.0	27.7
KS	Leavenwth.		FR	26.0	0.0	1.6978	0.0	27.7
KS	Manhattan		FR	26.0	0.0	1.6978	0.0	27.7
KS	Salina		FR	26.0	0.0	1.6978	0.0	27.7
KS	Lecompton		FR	26.0	0.0	1.6978	0.0	27.7
KS	N. Topeka		FR	26.0	0.0	1.6978	0.0	27.7

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<702> Single State-wide Residential Local Service Charge

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	S. Topeka		FR	26.0	0.0	1.6978	0.0	27.7
KS	Topeka		FR	26.0	0.0	1.6978	0.0	27.7
KS	W. Topeka		FR	26.0	0.0	1.6978	0.0	27.7
KS	Andover		FR	26.0	0.0	1.6978	0.0	27.7
KS	Augusta		FR	26.0	0.0	1.6978	0.0	27.7
KS	Benton		FR	26.0	0.0	1.6978	0.0	27.7
KS	Colwich		FR	26.0	0.0	1.6978	0.0	27.7
KS	Derby		FR	26.0	0.0	1.6978	0.0	27.7
KS	Goddard		FR	26.0	0.0	1.6978	0.0	27.7
KS	Jackson		FR	26.0	0.0	1.6978	0.0	27.7
KS	Kechi		FR	26.0	0.0	1.6978	0.0	27.7
KS	Mulvane		FR	26.0	0.0	1.6978	0.0	27.7
KS	Parkview		FR	26.0	0.0	1.6978	0.0	27.7
KS	Rose Hill		FR	26.0	0.0	1.6978	0.0	27.7
KS	Sedgwick		FR	26.0	0.0	1.6978	0.0	27.7
KS	Valley Ctr.		FR	26.0	0.0	1.6978	0.0	27.7
KS	Whitewater		FR	26.0	0.0	1.6978	0.0	27.7
KS	Wichita		FR	26.0	0.0	1.6978	0.0	27.7
KS	Bnr. Spgs.		FR	26.0	0.0	1.6978	0.0	27.7
KS	Kansas City		FR	26.0	0.0	1.6978	0.0	27.7
KS	Melrose		FR	26.0	0.0	1.6978	0.0	27.7

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<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
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<702> Single State-wide Residential Local Service Charge

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Olathe		FR	26.0	0.0	1.6978	0.0	27.7
KS	Andale		MS	27.25	0.0	1.779425	0.0	29.03
KS	Anthony		MS	27.25	0.0	1.779425	0.0	29.03
KS	Attica		MS	27.25	0.0	1.779425	0.0	29.03
KS	Atwood		MS	27.25	0.0	1.779425	0.0	29.03
KS	Blue Rapids		MS	27.25	0.0	1.779425	0.0	29.03
KS	Bucklin		MS	27.25	0.0	1.779425	0.0	29.03
KS	Caney		MS	27.25	0.0	1.779425	0.0	29.03
KS	Canton		MS	27.25	0.0	1.779425	0.0	29.03
KS	Cedar Vale		MS	27.25	0.0	1.779425	0.0	29.03
KS	Chapman		MS	27.25	0.0	1.779425	0.0	29.03
KS	Cherryvale		MS	27.25	0.0	1.779425	0.0	29.03
KS	Chetopa		MS	27.25	0.0	1.779425	0.0	29.03
KS	Coldwater		MS	27.25	0.0	1.779425	0.0	29.03
KS	Cottnwd. Falls		MS	27.25	0.0	1.779425	0.0	29.03
KS	Douglass		MS	27.25	0.0	1.779425	0.0	29.03
KS	Erie		MS	27.25	0.0	1.779425	0.0	29.03
KS	Fowler		MS	27.25	0.0	1.779425	0.0	29.03
KS	Frankfort		MS	27.25	0.0	1.779425	0.0	29.03
KS	Greensburg		MS	27.25	0.0	1.779425	0.0	29.03
KS	Gypsum		MS	27.25	0.0	1.779425	0.0	29.03

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Halstead		MS	27.25	0.0	1.779425	0.0	29.03
KS	Hanover		MS	27.25	0.0	1.779425	0.0	29.03
KS	Harper		MS	27.25	0.0	1.779425	0.0	29.03
KS	Howard		MS	27.25	0.0	1.779425	0.0	29.03
KS	Hoxie		MS	27.25	0.0	1.779425	0.0	29.03
KS	Humboldt		MS	27.25	0.0	1.779425	0.0	29.03
KS	Kinsley		MS	27.25	0.0	1.779425	0.0	29.03
KS	LaCrosse		MS	27.25	0.0	1.779425	0.0	29.03
KS	Leon		MS	27.25	0.0	1.779425	0.0	29.03
KS	Lincoln		MS	27.25	0.0	1.779425	0.0	29.03
KS	Mankato		MS	27.25	0.0	1.779425	0.0	29.03
KS	Marquette		MS	27.25	0.0	1.779425	0.0	29.03
KS	Meade		MS	27.25	0.0	1.779425	0.0	29.03
KS	Medicine Lodge		MS	27.25	0.0	1.779425	0.0	29.03
KS	Minneapolis		MS	27.25	0.0	1.779425	0.0	29.03
KS	Minneola		MS	27.25	0.0	1.779425	0.0	29.03
KS	Moline		MS	27.25	0.0	1.779425	0.0	29.03
KS	Mount Hope		MS	27.25	0.0	1.779425	0.0	29.03
KS	Nickerson		MS	27.25	0.0	1.779425	0.0	29.03
KS	Norton		MS	27.25	0.0	1.779425	0.0	29.03
KS	Oberlin		MS	27.25	0.0	1.779425	0.0	29.03

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Peabody		MS	27.25	0.0	1.779425	0.0	29.03
KS	Plains		MS	27.25	0.0	1.779425	0.0	29.03
KS	Plainville		MS	27.25	0.0	1.779425	0.0	29.03
KS	Sedan-Peru		MS	27.25	0.0	1.779425	0.0	29.03
KS	Smith Center		MS	27.25	0.0	1.779425	0.0	29.03
KS	Solomon		MS	27.25	0.0	1.779425	0.0	29.03
KS	St. Francis		MS	27.25	0.0	1.779425	0.0	29.03
KS	St. Paul		MS	27.25	0.0	1.779425	0.0	29.03
KS	Stafford		MS	27.25	0.0	1.779425	0.0	29.03
KS	Stockton		MS	27.25	0.0	1.779425	0.0	29.03
KS	Sublette		MS	27.25	0.0	1.779425	0.0	29.03
KS	Washington		MS	27.25	0.0	1.779425	0.0	29.03
KS	Williamsburg		MS	27.25	0.0	1.779425	0.0	29.03
KS	Yates Center		MS	27.25	0.0	1.779425	0.0	29.03
KS	Abilene		MS	27.25	0.0	1.779425	0.0	29.03
KS	Arkansas City		MS	27.25	0.0	1.779425	0.0	29.03
KS	Chanute		MS	27.25	0.0	1.779425	0.0	29.03
KS	Coffeyville		MS	27.25	0.0	1.779425	0.0	29.03
KS	Dodge City		MS	27.25	0.0	1.779425	0.0	29.03
KS	El Dorado		MS	27.25	0.0	1.779425	0.0	29.03
KS	Enterprise		MS	27.25	0.0	1.779425	0.0	29.03

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	415214
<015>	Study Area Name	SOUTHWESTERN BELL-KS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Fort Scott		MS	27.25	0.0	1.779425	0.0	29.03
KS	Great Bend		MS	27.25	0.0	1.779425	0.0	29.03
KS	Hays		MS	27.25	0.0	1.779425	0.0	29.03
KS	Independence		MS	27.25	0.0	1.779425	0.0	29.03
KS	Liberal		MS	27.25	0.0	1.779425	0.0	29.03
KS	McPherson		MS	27.25	0.0	1.779425	0.0	29.03
KS	Newton		MS	27.25	0.0	1.779425	0.0	29.03
KS	Ottawa		MS	27.25	0.0	1.779425	0.0	29.03
KS	Paola		MS	27.25	0.0	1.779425	0.0	29.03
KS	Parsons		MS	27.25	0.0	1.779425	0.0	29.03
KS	Pittsburg		MS	27.25	0.0	1.779425	0.0	29.03
KS	Winfield		MS	27.25	0.0	1.779425	0.0	29.03
KS	DeSoto		MS	27.25	0.0	1.779425	0.0	29.03
KS	Emporia		MS	27.25	0.0	1.779425	0.0	29.03
KS	Eudora		MS	27.25	0.0	1.779425	0.0	29.03
KS	Garden City		MS	27.25	0.0	1.779425	0.0	29.03
KS	Hutchinson		MS	27.25	0.0	1.779425	0.0	29.03
KS	Lawrence		MS	27.25	0.0	1.779425	0.0	29.03
KS	Leavenwth.		MS	27.25	0.0	1.779425	0.0	29.03
KS	Manhattan		MS	27.25	0.0	1.779425	0.0	29.03
KS	Salina		MS	27.25	0.0	1.779425	0.0	29.03

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	415214
<015>	Study Area Name	SOUTHWESTERN BELL-KS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Lecompton		MS	27.25	0.0	1.779425	0.0	29.03
KS	N. Topeka		MS	27.25	0.0	1.779425	0.0	29.03
KS	S. Topeka		MS	27.25	0.0	1.779425	0.0	29.03
KS	Topeka		MS	27.25	0.0	1.779425	0.0	29.03
KS	W. Topeka		MS	27.25	0.0	1.779425	0.0	29.03
KS	Andover		MS	27.25	0.0	1.779425	0.0	29.03
KS	Augusta		MS	27.25	0.0	1.779425	0.0	29.03
KS	Benton		MS	27.25	0.0	1.779425	0.0	29.03
KS	Colwich		MS	27.25	0.0	1.779425	0.0	29.03
KS	Derby		MS	27.25	0.0	1.779425	0.0	29.03
KS	Goddard		MS	27.25	0.0	1.779425	0.0	29.03
KS	Jackson		MS	27.25	0.0	1.779425	0.0	29.03
KS	Kechi		MS	27.25	0.0	1.779425	0.0	29.03
KS	Mulvane		MS	27.25	0.0	1.779425	0.0	29.03
KS	Parkview		MS	27.25	0.0	1.779425	0.0	29.03
KS	Rose Hill		MS	27.25	0.0	1.779425	0.0	29.03
KS	Sedgwick		MS	27.25	0.0	1.779425	0.0	29.03
KS	Valley Ctr.		MS	27.25	0.0	1.779425	0.0	29.03
KS	Whitewater		MS	27.25	0.0	1.779425	0.0	29.03
KS	Wichita		MS	27.25	0.0	1.779425	0.0	29.03
KS	Bnr. Spgs.		MS	27.25	0.0	1.779425	0.0	29.03

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

[illegible]

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<015>	Study Area Name	SOUTHWESTERN BELL-KS
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<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
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<035> Contact Telephone Number - Number of person identified in data line <030> 2024572028 ext.

<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
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				Total Rates	Broadband Service	Broadband Service	Usage Allowance	Usage Allowance
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KS	ALL	70.0	0.0	70.0	24.1	3.0	1000.0	Overage Charge
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KS	ALL	99.0	0.0	99.0	80.0	80.0	1000.0	Overage Charge
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KS	BONNER SPG	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge

KS		89.0	0.0	89.0	80.0	80.0	1000.0	
KS	KANSASCITY							Other, unlimited

KS		89.0	0.0	89.0	80.0	80.0	1000.0	
KS	LAWRENCE	88.0	0.0	88.0	500.0	500.0	888888.0	Other, unlimited

KS		89.0	0.0	89.0	80.0	80.0	1000.0	
KS	OLATHE	89.0	0.0	89.0	500.0	500.0	800000.0	Other, unlimited

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(800) Operating Companies**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	415214
<015>	Study Area Name	SOUTHWESTERN BELL-KS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<810>	Reporting Carrier	AT&T Kansas
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications, LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	AT&T CORP	549004	AT&T Corp.
	AT&T MOBILITY PUERTO RICO INC.	639005	AT&T Mobility
	AT&T MOBILITY LLC	259908	AT&T Mobility
	AT&T MOBILITY LLC	399015	AT&T Mobility
	AT&T MOBILITY LLC	529910	AT&T Mobility
	AT&T MOBILITY LLC	539010	AT&T Mobility
	BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
	BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
	BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
	BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
	BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
	BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
	BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
	ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois
	INDIANA BELL TELEPHONE COMPANY, INC.	325080	AT&T Indiana
	MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan
	NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
	NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	269905	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	289912	AT&T Mobility

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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July 2013

[illegible]

Line 510 – Description of Compliance with Service Quality and Consumer Protection

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T has implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T also makes available the rates, terms and conditions of its service offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at <http://www.att.com/gen/public-affairs?pid=11970>*). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T advertises its services using media of general distribution and these advertisements are clear and contain appropriate disclosures. Lastly, AT&T has a company-wide privacy policy that describes how AT&T collects, uses and protects its customer's information (*available at http://about.att.com/sites/privacy_policy*).

Line 610 – Descriptive Document for Functionality in Emergency Situations

Section 54.313(a) (6) of the Commission's rules requires an Eligible Telecommunication Carrier (ETC) to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Technology Reliability Center (TRC) that manages and controls the network's operation. Technology Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Technology Operations Center (GTOC) provides the command and control functions for the TRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GTOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers. It also performs storm impact reporting to ensure service impacts due to storms are mitigated as rapidly as possible and is prepared to respond to security intrusion related events and finally administers Change Restrictions to reduce risk of change caused disruptions proactively for special events and reactively for emergency conditions.

The GTOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.

- In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist “First Strike” teams with responders that work to restore the AT&T network as quickly and safely as possible. Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T’s Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T’s Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity – development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery – planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In 2015, AT&T became the first telecom sector company to become certified under the new international Business Continuity Management standard (ISO 22301) for the Voluntary Private Sector Preparedness Program (PS-Prep™). AT&T received its original certification for PS-Prep in 2012. The new ISO standard is the logical successor to the previous standard and became the accepted Business Continuity Management standard worldwide. PS-Prep™ is a partnership between the Department of Homeland Security and the private sector enabling private businesses to demonstrate their capabilities for planning for, responding to, and recovering from disasters and other emergencies.

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

415214KS1010

Voice Services Rate Comparability Compliance

AT&T's fixed voice service rates for each exchange included in this Form 481 filing, as displayed on Line 703c of the attached Line 700 form, are below the FCC's 2017 \$49.51 reasonable comparability benchmark for basic residential voice service. *See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services*, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

Broadband Service Rate Comparability Compliance

AT&T has at least one broadband service offering, as displayed on the attached Line 1000 form, that is priced at or below the FCC's 2017 reasonable comparability benchmark for broadband service. See, for example, AT&T's 24.1 Mbps download speed, 3 Mbps upload speed, with 1000 GB monthly usage allowance that is priced at \$70, which is below the FCC's reasonable comparability benchmark of \$89.90 for that service. See *Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services*, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

Template for Reporting Community Ancho

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